CASE Credit Union’s top priority is the health and safety of our members, employees and the communities we serve. The credit union is closely monitoring the latest reports from the Centers for Disease Control (CDC) and has taken a number of precautionary measures for the health and safety of our members and colleagues.

Service
CASE branches and offices remain open and prepared to serve the banking needs of our members. We have increased hand sanitizer throughout the organization for use by members and employees and have put additional cleaning protocols in place.

We encourage you to utilize all of CASE’s tools and resources for self-service banking and 24/7 access through our mobile, online, and telephone banking services. These tools allow you to check balances, pay bills, transfer funds, deposit checks, or find the nearest ATM. If you would like to enroll in Online or Mobile Banking and you need assistance with the process, please visit CASECU.Org, visit a branch or call us.

Security
Safety and security is of the utmost importance to CASE Credit Union. CASE would like to remind you that no legitimate financial institution will ask for account passwords, PIN numbers, card numbers, or other confidential information.

CASE Credit Union is committed to ensuring the safety of our members’ information. However, every day dishonest individuals are working hard to find new ways to scam. One of the best defenses against fraud is to remain educated. To learn how to keep your information safe please take a moment to review the Security Center section of our website at www.casecu.org or contact us for more information at 517.393.7710 (toll free 888.393.7716).

Impacted Members
If you are impacted by the Coronavirus, CASE has assistance programs that may be available to help you such as credit line increases, loan skip-a-pays, short-term loans, and other options. Please call us if you need our support.

We will continue to closely monitor the situation and evaluate additional measures and update our members as needed.

Thank you for your support and membership.