

A MESSAGE TO OUR MEMBERS

COVID-19 UPDATE



Coronavirus (COVID-19) Update 3/16

CASE is committed to the health and safety of our members and employees. Effective Tuesday, March 17 our branch lobbies will be accessible by appointment only for imperative needs until further notice.

Our Drive-Thrus and ATMs will continue to be available during regular business hours. Our Mobile and Online Banking allows you to do your banking without leaving your home.

Service Update

You can make an appointment by calling our Contact Center at 517-393-7710 from 8 AM to 6 PM Monday – Friday and 9 AM to 1 PM on Saturday.

Drive-Thru Service is available:

Monday: 9:00 am - 5:30 pm

Tuesday: 9:00 am - 5:30 pm

Wednesday: 10:00 am - 5:30 pm

Thursday: 9:00 am - 5:30 pm

Friday: 9:00 am - 6:00 pm

Saturday: 9:00 am - 1:00 pm

To learn more about remote access and contactless payment options offered by CASE, visit:

www.casecu.org/Account-Access

Security

Safety and security are of the utmost importance to CASE Credit Union. CASE would like to remind you that no legitimate financial institution will ask for account passwords, PIN numbers, card numbers, or other confidential information.

CASE Credit Union is committed to ensuring the safety of our members' information. However, every day dishonest individuals are working hard to find new ways to scam. One of the best defenses against fraud is to remain educated. To learn how to keep your information safe please take a moment to review the Security Center section of our website at www.casecu.org or contact us for more information at 517.393.7710 (toll-free 888.393.7716).

We appreciate your understanding during this time as we navigate through this community health issue, and apologize for any inconvenience this may cause. We will continue to closely monitor the situation and update our members as needed.

Thank you for your support and membership.